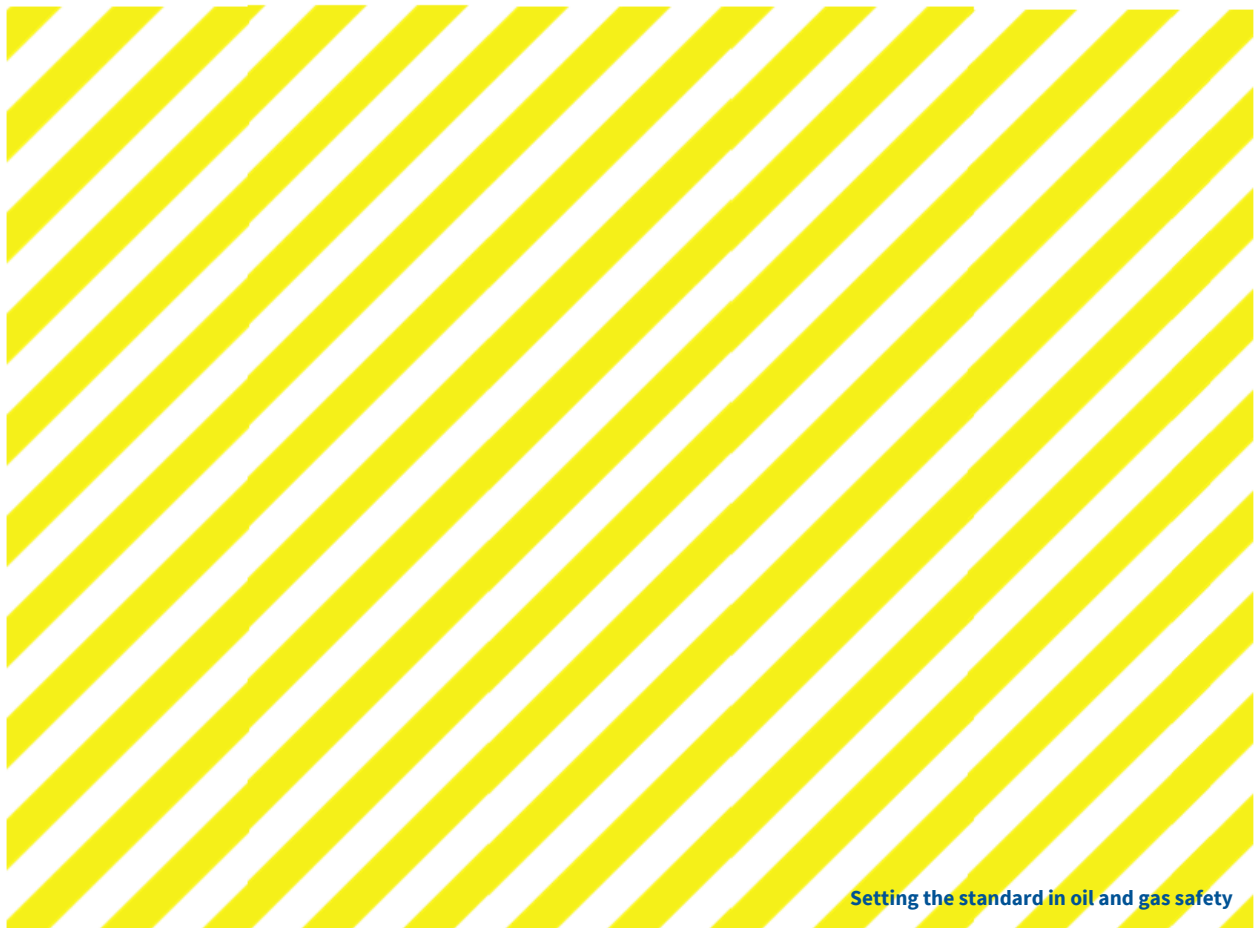




# 2020 COR PROGRAM REPORT TO WORKSAFEBBC

**March 30, 2021**





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## 1.0 EXECUTIVE SUMMARY

The Energy Safety Canada Safety Audits and Certifications (SA&C) department is pleased to present the following report highlighting the Certificate of Recognition (COR) service delivery achievements in British Columbia (BC) in 2020.

Energy Safety Canada's 2020 COR program highlights include:

- 29 BC-based external auditors
- 322 companies with an active BC COR status
- 185 companies with an active BC SECOR status
- 20 companies with Return to Work (RTW) certification
- \$2,998,559.00 issued in WCB rebates for 2019 through WorkSafeBC's "Partners in Injury and Disability Prevention" program

In 2020, resources were dedicated to four primary areas:

- Conduct Auditor/Employer workshops
- Research options for integrated software for auditing
- Deliver four recorded presentations or videos
- Complete assigned WorkSafe BC Initiated Verification Audits (WIVAs) and evaluate results

At the end of 2020, Energy Safety Canada went through an organizational restructuring to flatten and simplify the organization. A new department was developed called Business Improvement to focus on project management and execution, business process improvement and management systems. Melissa Mass was named the Manager of this department with the Safety Audits & Certifications department falling under this new department. You will see this change reflected on the organizational chart on page 7.

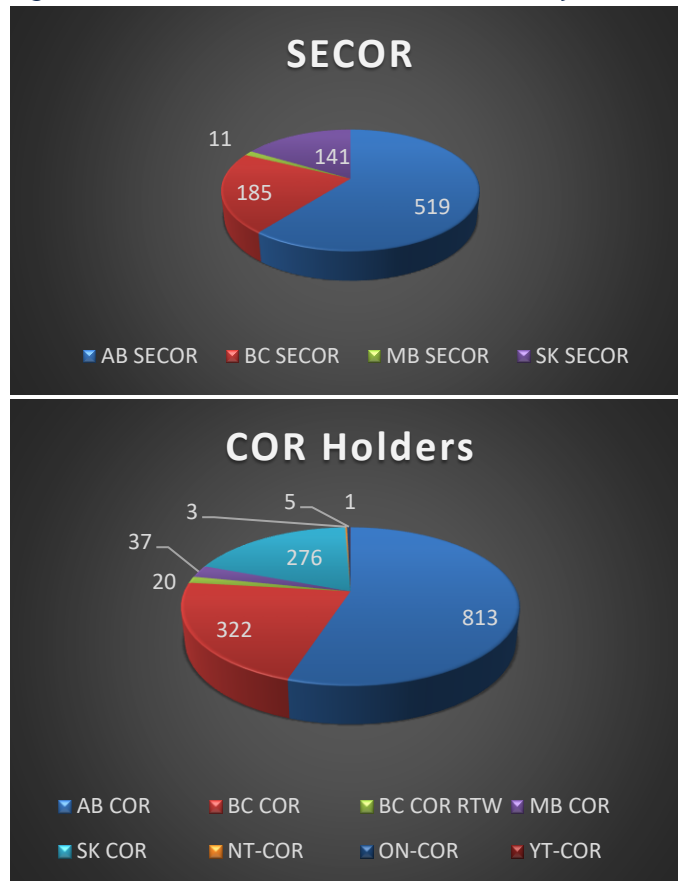
Moving forward in 2021, Energy Safety Canada will continue to share data analysis and safety expertise, and work to standardize safety rules to accelerate the improvement of safe work performance.

## 2.0 2020 KEY OPERATIONAL ACCOMPLISHMENTS

### 2.1 CERTIFICATE OF RECOGNITION PROGRAM

Participation in the Certificate of Recognition (COR) program has dropped in 2020 due to pandemic and operational activities. Figure 1 shows how these numbers compare to other provinces.

Figure 1: Active COR and SECOR Holders by Province



## 2.2 WORKSHOP PROGRAM

Energy Safety Canada developed and delivered the following workshops to auditors and employers in 2020:

Workshop Title	# of Sessions	# of Participants Total	# of BC Participants
COVID-19 - Auditing Updates Sessions	15	420	68
Element E (Qualifications, Orientations & training)	1	23	7
Element F (Emergency Response)	1	24	7
Element J (Joint Health and Safety Committee and Representatives)	1	18	3
Formal Hazard Assessment Sessions	8	270	79
SECOR Online Audit Submission Sessions	7	61	17

## 2.3 COR VISION

Energy Safety Canada continues to support the COR Vision Document (Figure 2) and actively work towards meeting its objectives. We work closely with Alberta and BC provincial bodies in the audit protocol and training areas.

In 2020, many employers and auditors experienced challenges with auditing during a pandemic. Energy Safety Canada worked closely with WorkSafeBC Partners Program to provide options for stakeholders.

Figure 2: COR Vision Document

<b>VISION</b>			
COR is a respected nationally recognized program proven to drive efficiencies and improve safety performance			
<b>STRATEGIC OBJECTIVES</b>			
Standardization	Beyond Compliance	Scalable Options	Continuous Improvement
<ul style="list-style-type: none"> <li>One common standard for all provinces and industries</li> <li>H&amp;S Registry accreditation through COR to eliminate duplication of effort</li> </ul>	<ul style="list-style-type: none"> <li>Introduction of a new enhanced COR that denotes excellence in health and safety</li> <li>Incorporate performance components such as: regulatory compliance, process safety, safety culture, etc.</li> </ul>	<ul style="list-style-type: none"> <li>Recognition of national and international standards</li> <li>Enhanced small business certification</li> </ul>	<ul style="list-style-type: none"> <li>Safety intervention system to support poor safety performers</li> <li>Decertification of persistent poor performers</li> </ul>
<b>TACTICS</b>			
<ul style="list-style-type: none"> <li>Single audit protocol &amp; software including consistent QA/QC and continuous improvement identification</li> <li>Standardized training and programs</li> </ul>	<ul style="list-style-type: none"> <li>Measurements that satisfy owners and regulatory compliance</li> <li>Evidence and percentage-based scoring</li> </ul>	<ul style="list-style-type: none"> <li>Audit protocols and options adjustable based on size, complexity and risk profile of the company</li> </ul>	<ul style="list-style-type: none"> <li>Joint-industry strategic steering committee to steward continuous improvement</li> <li>Enhanced auditor requirements, skills and performance management</li> </ul>

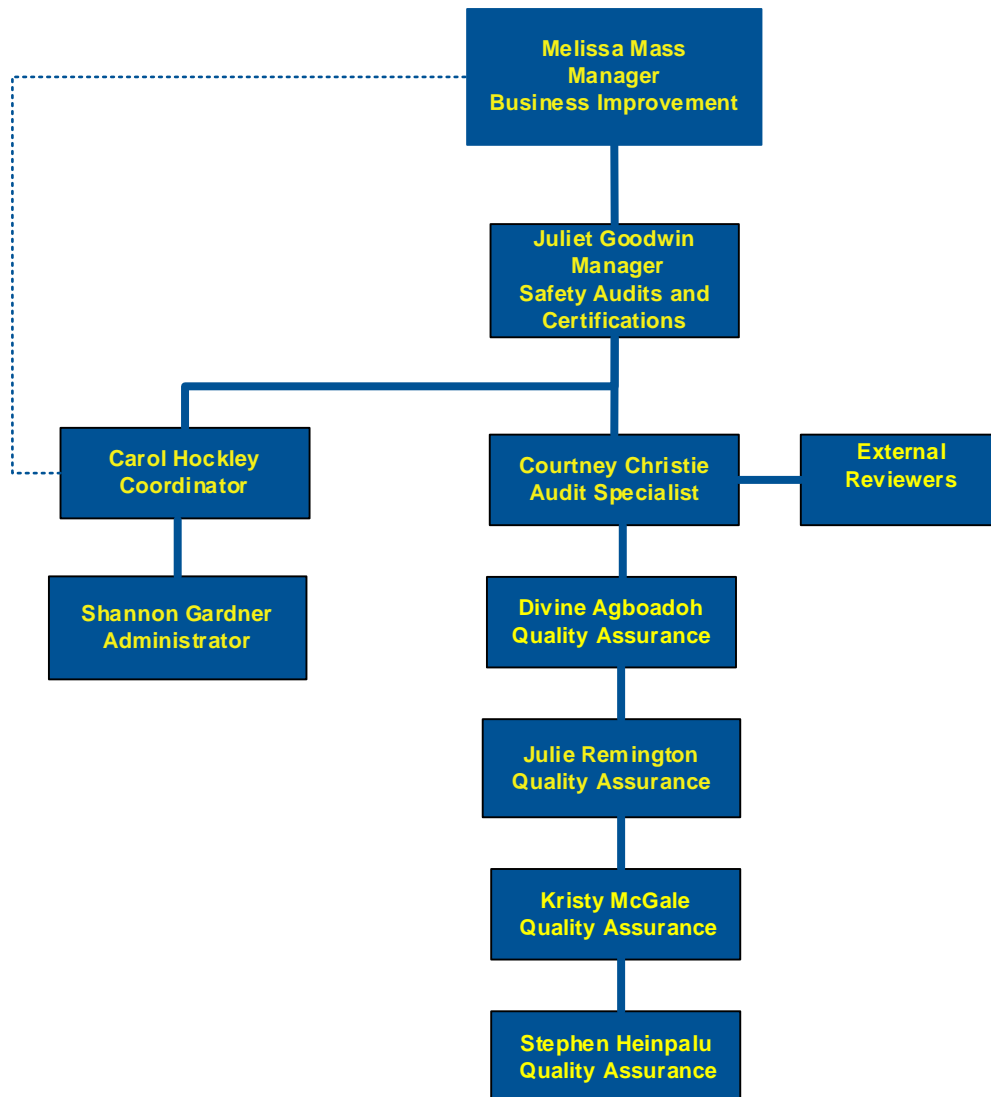


## 3.0 BC COMMITTEES

Energy Safety Canada receives direction and guidance on the COR program from the following committees:

- **Energy Safety Canada BC Advisory Committee**  
Initially formed in 2013, the Energy Safety Canada BC Advisory Committee delivers BC-based industry recommendations on performance improvement and enhancing safety culture. The committee is comprised of local and regional representatives of the six major oil and gas associations, local employer representatives and Energy Safety Canada staff. Committee members work in collaboration to provide forward-thinking strategies to meet the goals, expectations and challenges facing workers in the upstream oil and gas industry in BC. The committee met four times in 2020.
- **COR Standing Committee**  
The committee consists of industry, employer, and government representatives. It was established to guide Energy Safety Canada on important COR initiatives, including audit protocol redevelopment. This committee meets quarterly was able to meet four times in 2020.

## 4.0 SAFETY AUDITS AND CERTIFICATIONS DEPARTMENT STRUCTURE





## **5.0 PRIORITIES FOR 2021**

The following are the actions and programs planned for the coming year:

- Conduct auditor/employer workshops
- Develop 3 tools & resources (e.g., website video resources, micro learnings etc.)
- Complete assigned WIVAs and evaluate results
- Participate in WorkSafeBC's COR Proof of Concept



## 6.0 2020 FINANCIAL STATEMENT (UNAUDITED)

COR Revenue & Expenses	2020	
	Budget (12 months)	Actual (12 months)
<b>Revenue:</b>		
WorkSafeBC COR Funding	469,952	405,614
Interest Revenue		
Other Revenue (list individually)		
<b>Total Revenue</b>	<b>469,952</b>	<b>405,614</b>
<b>Compensation Expenses:</b>		
Salaries	275,100	250,819
Benefits	47,250	44,888
Consultants & Contractors	40,647	18,655
<b>Other Expenses:</b>		
Accounting & Legal Fees	1,000	1,000
Advertising & Sponsorships	0	0
Board Expenses	0	0
Building Maintenance & Repairs	3,763	3,763
Telecommunications & Freight	192	0
Conference Registration and Meeting Expenses	500	10
Furniture & Equipment	300	0
Office Supplies	200	26
Property Taxes & General Insurance	0	0
Publications & Materials		750
Rent - Office	20,000	20,000
Technology	80,000	78,799
Training - Staff	0	0
Travel	1000	899
Miscellaneous	0	0
<b>Total Expenses</b>	<b>469,952</b>	<b>405,614</b>