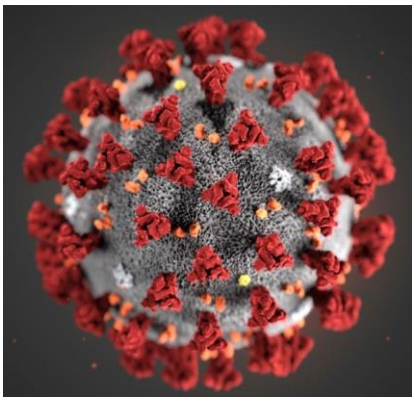


## COVID-19 Update | April 1, 2020

### Energy Safety Canada's response and helpful resources for businesses



#### Resources for Businesses

The [Canadian Centre for Occupational Health and Safety \(CCOHS\)](#) has several resources—many of them free—to support businesses with pandemic awareness and planning:

- Posters
- Publications
- Promotional items
- Fact sheets
- And more

#### WCB Premium Relief

2020 WCB premiums are deferred to 2021.

- Employer Fact Sheet

#### Energy Safety Canada Contact Information

Customer Service  
Toll Free | 1 800 667 5557  
[CustomerService@  
EnergySafetyCanada.com](mailto:CustomerService@EnergySafetyCanada.com)

Calgary | 403 516 8000  
Fort McMurray | 780 791 4944  
Nisku | 780 955 7770  
Fort St. John | 250 794 0100  
Weyburn | 306 842 9822

#### Temporary Classroom Closures

All Energy Safety Canada (ESC) locations are temporarily closed to the public until further notice. We are available by appointment for computer use for online proctored exams, replacement certificates and material pick-up by our network of Authorized Training Providers. This measure allows us to limit potential exposure while continuing to support industry and our stakeholders.

#### Certificate Extensions

ESC is offering certificate extensions for the following courses:

- H<sub>2</sub>S Alive
- First Line Supervisor Blowout Prevention
- Second Line Supervisors Well Control
- Well Service Blowout Prevention
- Coiled Tubing Well Service Blowout Prevention
- Detection and Control
- Oilfield Driver Awareness
- OSSA Fall Protection
- OSSA Confined Space
- OSSA Elevated Work Platform

For these courses, any Certificate of Completion previously issued by ESC or Oil Sands Safety Association (OSSA), that has an expiry date between January 1, 2020 and September 1, 2020 will be deemed by ESC to have not expired and will remain valid up to and including September 1, 2020.

OSSA certifications must bear the holographic OSSA security label and may be validated with the provider who issued the certificate.

Certificates will not be re-printed, and no action is required to qualify for the extension. Worker profiles will be updated and can be verified using ESC's online [Certificate Validation](#) tool.

We are actively engaged with our stakeholders to discuss solutions to support workers and industry. The extension period and certifications included will be reviewed frequently. Regardless of the status of training certifications, employers remain the stewards of their work sites and maintain responsibility for assigning tasks to competent workers capable of performing the work safely.

Visit our [website](#) for more information.

## Update for COR Holders in Alberta

After engaging with our stakeholders and having discussions with provincial governments regarding solutions for Certificate of Recognition (COR) holders, the following changes were made:

### Audit Process Change – Documentation-Only Audits

Documentation-only audits will be accepted for COR certification, maintenance or recertification purposes. This will be in effect until December 31, 2020.

- Prior permission to conduct documentation only audits is **not required**.
- Auditors are encouraged to conduct documentation only audits remotely. Interview and observation questions must be scored as “non-applicable.”
- The passing score for documentation-only certification audits will be 80 per cent overall and will result in a one-year COR.
- The passing score for documentation-only maintenance audits will be 60 per cent overall and will be accepted for COR maintenance purposes in 2020.
- For audits where data gathering was completed prior to March 17, standard processes apply.

### Alberta Employer Action Plans

The deadline for employers already approved to submit Action Plans for 2020 COR maintenance audits is extended to May 31, 2020. The application process for the Action Plan Program has been re-opened and the deadline for employers to apply is April 15, 2020. For the application form and program criteria, visit [COR Maintenance Options](#).

## Update to BC COR Program

In acknowledgement of the impact to business operations as a result of COVID-19, WorkSafeBC has implemented unique measures for 2020 audits:

### BC Audit in Progress

All audits in progress should follow good hygiene practices (e.g. physical distancing) and continue as they normally would. Some employers may be scaling back operations, and auditors need to be flexible in their ability to conduct observations and interviews.

### BC Certification Audits Not Started

For any certifications expiring up to August 31, 2020 and where there is no active work, employers should contact Energy Safety Canada to discuss options.

### BC CORs Expiring Between September 1 and December 31, 2020

Currently, there are no program changes.

### BC Maintenance Audits

Audits that cannot be conducted safely at this time should be deferred until the fall and completed before December 31, 2020.

### Brand New Certification BC Audits

Audits that cannot be conducted safely at this time should be deferred until COR certification requirements can be satisfied.

The situation with the COVID-19 pandemic is changing rapidly, and ESC will continue to provide updates. We are monitoring health authorities in areas where we operate to ensure we are following the latest guidance.