



Common Safety Orientation Frequently Asked Questions

1. What is the Common Safety Orientation (CSO)?

It is an online course that introduces workers from all sectors of the oil and gas industry to safe work practices and incorporates Energy Safety Canada’s 10 Life Saving Rules, which are based on addressing the most at-risk behaviours.

2. How is the CSO being delivered?

There are two ways to take the CSO: online and in a classroom. Upon successful completion workers receive a certificate that does not expire.

Delivery Option	Price	Time Required	Max. attempts for 80% on exam
CSO online – see #9 for system requirements	\$49 until June 30, 2019 Beginning July 1, 2019 the price increases to \$79.	Approximately 4 hours to complete the course and exam	2 attempts to achieve a passing grade of 80% on the exam
CSO classroom – only offered through our training partners	Prices vary. Please contact your chosen Authorized Training Provider directly.	3 hours of classroom facilitation + 1 hour for the exam	1 attempt to achieve a passing grade of 80% on the exam

3. Who should take the CSO?

The course is aimed at new workers in the oil and gas industry. Workers should consult with their employer to determine which orientation is accepted on their work sites.

4. How will you get broad industry adoption for CSO?

Industry identified the need for a single safety orientation to reduce duplicate training and support the seamless movement of workers between sites.

In response to this industry demand, Energy Safety Canada mobilized the Safety Standards Council to develop the CSO and to support broad industry adoption. The Council represents approximately 70 per cent of activity in Canada’s oil and gas industry across all sectors and company sizes, and serves as the foundation for broad industry adoption.

5. What is happening to BSO, eGSO and PST?

Basic Safety Orientation (BSO), electronic General Safety Orientation (eGSO) and Petroleum Safety Training (PST) will no longer be offered after December 31, 2018.

6. If I lose my certificate for BSO, eGSO or PST can I get a replacement?

Replacement certificates for BSO, eGSO and PST are available for a limited time. After these dates if you lose the certificate for one of these courses, you will be unable to get a replacement ticket and will need to complete the CSO.

Course:	Replacement certificates available:	Details:
eGSO	Until December 31, 2018	---
PST	Until June 30, 2019	Replacement cost of \$25
BSO in-class	Until September 30, 2019	Replacement cost of \$25
BSO online	Until September 30, 2019	Self-print



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7. Does this mean I need to take CSO immediately?

While the CSO became available on November 1, this does not mean companies and workers must adopt it immediately. As before, it is always important that workers check with their employer about which orientation is accepted on their work sites.

8. What is the difference between CSO and BSO?

The CSO is intended for workers across the entire oil and gas industry and includes the [10 Life Saving Rules](#). The BSO is only for those in the oil sands sector.

9. What are the system requirements for the course?

You will need a computer with: web camera, headset or speakers, internet access, Google Chrome installed, and the ability to print. You will also need government-issued ID and a valid email.

10. What does proctoring mean for my confidential information?

The CSO exam is proctored by a third-party company called Proctorio. Energy Safety Canada and Proctorio adhere to strict privacy requirements and regulations and no private information is retained by Proctorio once the exam is complete. View Energy Safety Canada’s privacy policy [here](#) and Proctorio’s policy [here](#).

11. Can companies purchase multiple registrations for their workers?

Yes, companies can now purchase multiple registrations for the CSO course. An Access Code will be provided to the purchaser, so each worker can complete the registration process. If you need more information about this purchase option, please contact CustomerService@EnergySafetyCanada.com

12. What happens with our own company’s general safety orientation?

Companies should adopt the CSO as the only required general safety orientation to reduce duplication and training fatigue.

It is important to note that companies should continue to conduct site-specific orientations.

Please send additional questions to CustomerService@EnergySafetyCanada.com