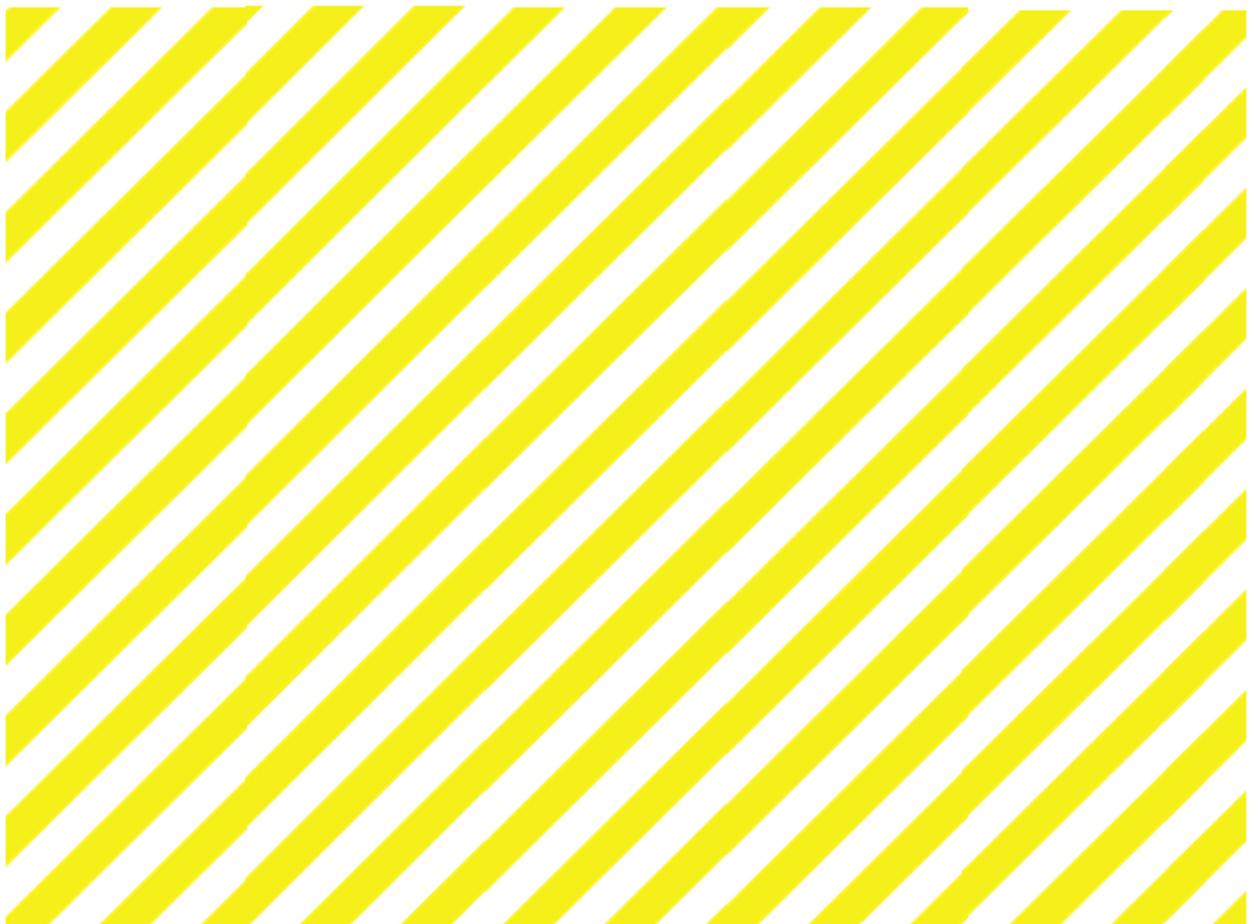




# 2018 Annual Report to WorkSafeBC

March 2019





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## 1.0 Executive Summary

Energy Safety Canada is pleased to present the following report on its achievements in service delivery in British Columbia (BC) in 2018. The organization's office in Fort St. John serves BC clients working in the upstream oil and gas industry, providing the region with safety resources and training.

In 2018, Energy Safety Canada BC offered several events on key industry issues. Topics included cannabis in the workplace, new and young workers, and an interactive session on fire and explosions.

The BC office attained its goal of 28 employer consultations to help companies achieve their safety goals and improve their performance. Energy Safety Canada BC also continued its support of employer safety needs throughout the year, providing training and Certificate of Recognition (COR) services and sharing additional safety resources and best practices.

In addition, Energy Safety Canada BC continued its marketing and outreach activities to reach a broader audience. Staff attended or presented at regional energy-related events and safety conferences. Staff also attended the Health and Safety Associations (HSA) meeting and maintained ongoing communication with HSA member organizations throughout 2018.

Energy Safety Canada's BC office is focused on strengthening relationships with key representatives in the industry, government and health and safety community. In 2018, BC staff met with regulators to stay informed on legislative changes and issues, participated in key industry meetings and conferences, and provided presentations to industry associations.

In 2019, Energy Safety Canada BC plans to expand its industry awareness campaign by introducing safety-specific topics, such as supervisor worker competency and enhancing knowledge and awareness of occupational exposure. These and other planned activities will ensure the continuous improvement of safety in the Canadian oil and gas industry.

While this report highlights activities in Energy Safety Canada's BC operations in 2018, Energy Safety Canada's head office was also involved in several notable initiatives and events with a goal to improve safe work performance in the Canadian oil and gas industry.

Energy Safety Canada established the Safety Standards Council to help guide the development and adoption of the first industry accepted standards: Life Saving Rules and the Common Safety Orientation.

The organization also remained committed to continued collaboration with industry by delivering resources, performing onsite consultations for Canadian oil and gas companies and issuing more than 125,000 training certificates. Among its activities, Energy Safety Canada also pursued collaboration with other safety associations to advance shared safety objectives and collaborated with the Government of Canada on the Cannabis Act, in particular, the risks associated with impairment and safety sensitive roles.

Moving forward in 2019, Energy Safety Canada will continue to deliver on the commitments outlined in its Strategy Articulation Map. The organization will advance its use of industry data to identify trends and proactively manage injury prevention. Energy Safety Canada will also continue to collaborate with industry to establish and encourage the adoption of safety standards to advance safe work performance.

## **2.0 Results of the Health and Safety Association 2018 Workplan**

### **2.1 Support Services/Company Consultations**

Energy Safety Canada BC offers one-on-one consultations to support oil and gas companies in identifying and solving their safety-related challenges. Support is offered in a variety of formats including telephone consultations, onsite visits, data reports, and presentations on key relevant safety-related topics.

Using BC injury data statistics, in 2018 Energy Safety Canada BC identified and visited 28 BC employers with the highest injury rates, claim duration, claim cost or experience rating within the funding classification units. One-on-one consultations were conducted with each of the companies with a goal to improving their safety statistics which, in turn, reduces their experience rating.

### **2.2 Fire and Explosion Awareness Campaign**

This initiative was undertaken as a result of an increase in fire and explosion-related injuries in BC's oil and gas industry. It was an opportunity to educate members of the upstream oil and gas industry on the importance of recognizing workplace areas that pose a potential fire and/or explosive hazard. Employers could then use this information to implement procedures to mitigate/eliminate risks in their workplaces.

A Safety Practitioner meeting on the topic of fire and explosion awareness was conducted by Energy Safety Canada BC on May 28, 2018. The 21 attendees received information from speaker Robert Waterhouse, an Energy Safety Canada Account Manager, on fire and explosion hazard management, including limiting the possibility of flammable atmospheres in the workplace and controlling potential ignition sources.

In addition to the workshop, two toolbox talks and an information bulletin were shared across industry.

## 3.0 Certificate of Recognition Program

The Certificate of Recognition (COR) and Small Business Certificate of Recognition (SECOR) programs provided by Energy Safety Canada give companies the opportunity to improve their health and safety performance and ensure they adhere to a safety management system that meets regulatory standards. Energy Safety Canada's BC office continued to support this corporate program by providing onsite audit reviews and 13 workshops.

Below is a list of COR and SECOR program highlights for BC as of December 31, 2018:

- 31 BC-based external auditors
- 345 companies with active COR status
- 219 companies with active SECOR status
- 20 companies with Return to Work (RTW) certification
- \$2,886,191 issued in WCB rebates for 2018 through WorkSafeBC's "Partners in Injury and Disability Prevention" program

## 4.0 Organizational Capacity

Energy Safety Canada distributes Safety Alerts and Bulletins as part of its ongoing communications to industry. Safety Alerts identify hazards and provide recommendations to reduce them based on incident investigations. Safety Bulletins are a proactive method of conveying safety information and preventing incidents.

Corporately, Energy Safety Canada distributed 17 Safety Alerts and 29 Safety Bulletins in 2018 to a total distribution list of 4,595 subscribers.

This section follows reporting elements outlined in Energy Safety Canada BC's approved "HSA 2018 Initiatives Workplan" (HSA Workplan).

### 4.1 Identify Trends and Opportunities

Energy Safety Canada BC used provincial injury data statistics to identify the 28 BC employers with the highest injury rates, claim duration, claim cost, or experience rating within the funding classification units. Section 2.1 discusses how this information was used.

### 4.2 Energy Safety Canada BC Advisory Committee

The Advisory Committee is comprised of representatives from industry trade associations and individual BC employers. Its main purpose is to advise and support Energy Safety Canada BC on the HSA Workplan.

The advisory committee meets quarterly; meetings were held in 2018 on February 1, May 24, August 23 and November 8, 2018.

These meetings were an opportunity for the committee to review injury statistics and provide insight into the priorities of the 2019 HSA Workplan.

### 4.3 Enhance Regulatory Relationships

Energy Safety Canada BC continued to develop relationships with local regulatory and government bodies in 2018.

- Met with WorkSafeBC five times to discuss key industry safety trends and compliance issues.
- Fostered a relationship with the Independent Contractors and Business Association of BC to understand future opportunities to collaborate. They agreed to mutually share each other’s publications and training information for broader industry distribution.

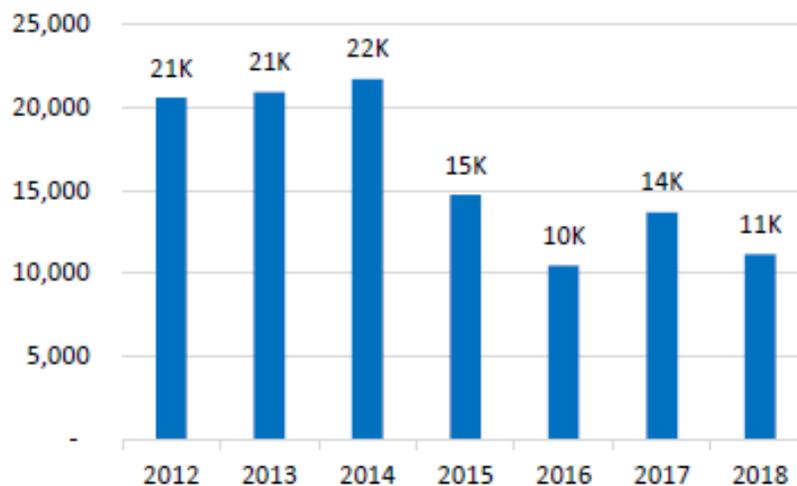
### 4.4 Enhance Industry Training/Meet Training Needs of BC Employers

Energy Safety Canada BC conducted outreach visits with all six Energy Safety Canada Authorized Training Providers (ATPs) in the area in 2018.

#### 4.4.1 Training Courses

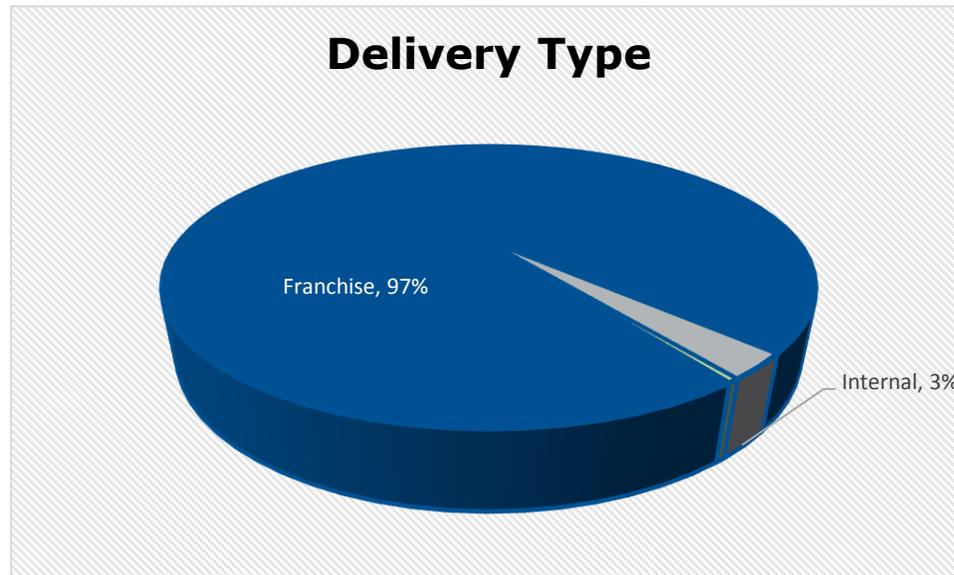
As of December 31, 2018, Energy Safety Canada and its ATPs offered 21 different health, safety and technical training courses to more than 11,000 students in BC. At the same time, however, Energy Safety Canada BC saw a decrease in training enrolment, matching a decrease in industry activity. Over 2018, enrolment was down 19 per cent compared to 2017.

Figure 1: Enrolment Year-Over-Year at ESC BC (2012 to 2018)  
BC



In 2018, Energy Safety Canada BC delivered the vast majority—97 per cent—of its training through its ATPs and Certified Instructors, also known as franchise delivery.

**Figure 2: Enrolment by Delivery Type**



H<sub>2</sub>S Alive<sup>®</sup> continued to be the most in-demand course offered by Energy Safety Canada BC and its training partners, with more than 9,800 students enrolled in 2018.

**Figure 3: Top Five Courses Provided at the Energy Safety Canada BC Office (2018)**



#### **4.4.2 Employers' Advisers Workshops**

Energy Safety Canada BC works hand-in-hand with the Employers' Advisers Office to facilitate health and safety training to employers in northern BC. Workshops are offered free of charge through this partnership.

Four half-day workshops were held September 18 -20, 2018 in the Energy Safety Canada office in Fort St. John. A total of 41 individuals attended the sessions, which included topics such as due diligence, accident investigations, joint occupational health and safety committee requirements, and WorkSafeBC claims management.

#### **4.5 Maintain Health and Safety Practitioner Group**

Energy Safety Canada regularly hosts meetings on emerging safety issues in BC's oil and gas sector for employees who support safety within their organizations.

These meetings provide regulatory updates and information about new Energy Safety Canada tools, training and resources, as well as the opportunity for attendees to share their knowledge, best practices and personal experiences.

Eight Safety Practitioner meetings and Lunch and Learns were held in 2018. Topics included:

##### **Hearing Conservation**

This meeting provided insight into best practices for conserving hearing while working in oil and gas industry environments. An audiologist from WorkSafeBC presented on noise-induced hearing loss (NIHL), noise exposure as a hazard, data on NIHL in the oil and gas industry, and prevention techniques.

##### **Fire and Explosions**

As part of a broader campaign, this was an interactive session about common issues related to fire and explosions in the workplace. A discussion was facilitated on the management of fire and explosion hazards. Participants then worked through several scenarios identifying threats and consequences of unplanned or uncontrolled fires and explosions and implementing barriers to prevent or minimize potential damages.

##### **New and Young Workers (co-hosted by Worksafe BC)**

A guest speaker from WorksafeBC provided insight into effective training for new and young workers to reduce workplace injuries. Topics included: training versus orientation—why they are different and why it matters; what to include in training and orientation and how to make it effective; and common training myths and misconceptions.

### **Rig Moving Workshop**

Attendees were provided with information about rig moving operations, including injury statistics, rig skidding, lighting, cargo securement and planning. This was also an opportunity to discuss concerns, best practices, data, plans and solutions.

### **Vac Truck Workshop**

This workshop provided information about hazards in the vacuum truck sector. Data and best practices were shared to help improve safety. Topics included root cause data analysis; ergonomic assessment results and prevention strategies, including fires and explosions; and best practices. The workshop was presented in partnership with SafetyDriven, the trucking safety association.

### **Fog-Resistant Eye Protection**

A session on fog-resistant eye protection provided information about the capabilities and limitations of today's safety eyewear options. Topics included safety eyewear options, common myths about protective eyewear and information on selection and maintenance.

### **Cannabis in the Workplace**

This Lunch and Learn session was held in Dawson Creek. The two-hour workshop, delivered by a former RCMP officer, included topics such as the effects of cannabis, recreational versus medical use, legislative impacts on workplaces and how employers could best prepare for the legislative changes by creating or revising policies and procedures.

### **Drug Testing Methods and Equipment**

Information was shared about methods and equipment available for drug testing. Topics included oral fluid drug screening technologies and their impact on Canadian drug and alcohol policies. A portable drug screening device was also demonstrated for participants.

## 5.0 Outreach Activities

To reach a broader audience and build awareness of its efforts to promote safety in the oil and gas industry, Energy Safety Canada BC undertook the following activities in 2018:

### 5.1 Outreach

Participated in regional industry and key stakeholder-related events to promote Energy Safety Canada's products and services:

- Skills Canada
- North Peace Synergy
- Marijuana in the Workplace luncheon
- WorkSafeBC pre-drilling session
- Progress Energy operational objectives session
- North River operational plan rollout
- Crew Energy contractor meeting
- Petronas contractor meeting

### 5.2 Safety Conferences

A member of Energy Safety Canada BC's staff attended and/or presented at several safety-related events and conferences:

- Western Conference on Safety, Vancouver, BC
- Nodes Safety Conference, Dawson Creek, BC
- Leading the Way Conference, Grande Prairie, AB
- First Nations Safety Conference, Nanaimo, BC

### 5.3 Meetings with Other Health and Safety Associations in BC

In 2018, Energy Safety Canada BC representatives attended an HSA meeting in Richmond, BC. In addition, informal and ongoing communication with the HSA member organizations took place throughout the year to share operational initiatives and other safety information.

## 6.0 Corporate Highlights

Since the merger of Enform and Oil Sands Safety Association (OSSA) in October 2017, Energy Safety Canada has worked on behalf of the oil and gas industry to drive safe work performance. The organization's goal is the same as industry's: zero injuries, zero incidents.

As part of the merger, Energy Safety Canada developed a Strategy Articulation Map (SAM). The SAM is a five-year road map that focuses on better safety outcomes and leading collaboration for industry. Energy Safety Canada and its Board of Directors remain committed to delivering on the objectives in the SAM.

### 6.1 Operational Governance Structure

On September 11, 2018 John Rhind stepped down following a one-year appointment as chief executive officer and joined the Energy Safety Canada Board of Directors. In accordance with the succession plan, which was transparent from the outset of the merger, Murray Elliott moved into the combined role of President and CEO.

Jim Greenwood took on the role of Vice President, Operations at Energy Safety Canada with the retirement of Ron Genereux. Ron was seconded from Suncor to champion operational performance following the merger. He officially retired on December 31, 2018.

In addition, with the retirement of Rick Shatosky, the role of Vice President, Finance was assumed by Steve Suto, effective May 14, 2018.

To support the SAM, a new operational governance structure was required and, as a result, the Safety Standards Council was created in 2018. The Safety Standards Council represents approximately 70 per cent of activity in Canada's oil and gas industry across all sectors and company sizes. The Council drives the creation and adoption of standards and best practices to facilitate safe operations and the reduction of injury and illness in the Canadian oil and gas industry. The Council also serves as the foundation for broad industry adoption of standards such as the Life Saving Rules and Common Safety Orientation, both of which were launched in 2018.

Appendix A: Strategy Articulation Map

Appendix B: Operational Governance Structure

Appendix C: Board of Directors

Appendix D: Safety Standards Council

Appendix E: Energy Safety Canada BC 2018 Unaudited Financials

## 7.0 Priorities for 2019

### 7.1 BC Priorities

One of the key HSA Workplan objectives for 2019 is to continue to grow the successful employer support program. As of 2014, 45 per cent of employers who worked with Energy Safety Canada BC have a lower premium rate than their classification unit median, 73 per cent have a lower claim rate and 91 per cent have fewer lost days/claims. A target of 27 visits has been set for 2019.

In 2019, outreach efforts will be concentrated on supervisor worker competency and enhancing knowledge and awareness of occupational exposure. These initiatives were identified by Energy Safety Canada BC as industry areas of focus, particularly for small employers. The campaigns will likely involve workshops featuring subject matter experts and the development of information and resources for the industry.

### 7.2 Corporate Priorities

Safety trends in Canada's oil and gas industry over the past 30 years have shown overall continual improvement. Building on this momentum and past safety practices, Energy Safety Canada is looking at increased use of data and innovations in safety to drive improved safe work performance. These are the next steps that will bring industry closer to the shared vision of zero injuries and incidents.

In 2019 and onwards, Energy Safety Canada will work to develop more data-driven safety interventions. These include gathering data and developing leading indicators to identify priorities for creating safety standards or using analytics to identify trends and proactively manage injury prevention.

Energy Safety Canada is taking a leadership role in collaborating with industry to establish consistent safety standards and, ultimately, drive safer work performance.

The organization will continue working with stakeholders to have frank and productive discussions about industry safety and establish additional safety standards. This requires pulling the right people into the conversation, which has been achieved by the creation of the Safety Standards Council in 2018 and various task groups and committees.

In the coming year, Energy Safety Canada will continue to build its brand and reputation as the globally respected safety authority for Canada's oil and gas industry. Key to this initiative is increased market penetration through promoting key organizational products and services, like the Common Safety Orientation and Life Saving Rules. Energy Safety Canada will continue to explore opportunities in various industry sectors, as well as new regions in Canada. In 2019, a new website will be launched, and targeted marketing campaigns will be developed aimed at issues on safety and raising the organization's visibility. An annual survey will be conducted to measure the organization's impact on driving safe work performance.

Energy Safety Canada has also determined several operational activities for 2019 that are anchored by the SAM and the organization's values: to be trusted, disciplined, proactive, responsive and collaborative.

# **APPENDICES**

## **2018 Energy Safety Canada Annual Report to WorkSafeBC**

Appendix A: Strategy Articulation Map

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# Appendix A: Strategy Articulation Map

**PURPOSE:** Energy Safety Canada drives the Canadian Oil and Gas Industry to achieve zero worker injuries or incidents.

VISION	MISSION	VALUES
<p>Energy Safety Canada is a respected globally recognized authority with deep oil and gas safety expertise to improve safety performance.</p>	<p>Energy Safety Canada works on behalf of the Oil and Gas Industry to drive safe work performance through:</p> <ul style="list-style-type: none"> <li>• Performing analysis to facilitate knowledge sharing and continuous improvement</li> <li>• Driving safety standardization</li> <li>• Delivering an effective learning system</li> <li>• Providing support to employers and workers</li> <li>• Communicating, marketing, and advocating on behalf of Energy Safety Canada and Industry</li> </ul>	<p>Energy Safety Canada is a trusted Health and Safety authority, responsive to change while utilizing a collaborative and disciplined approach to proactively improve safe work performance.</p>

## STRATEGIC OBJECTIVES

<b>Data-Based Decisions to Drive Performance</b>	<b>Agreed Standardization</b>	<b>Workers Ready to Work Safely</b>	<b>Employer Companies Encouraged and Supported to Improve Safety Performance</b>	<b>Energy Safety Canada has a Positive and Recognized External Brand</b>
--------------------------------------------------	-------------------------------	-------------------------------------	----------------------------------------------------------------------------------	--------------------------------------------------------------------------

## KEY CAPABILITIES

<ul style="list-style-type: none"> <li>• Rigorous data collection, robust analysis, and continuous improvement</li> <li>• Assessment framework and tools</li> <li>• Data access, gathering from multiple sources, analytics and synthesis to identify trends and derive meaning</li> <li>• LEAN mindset</li> <li>• Safety Center of Excellence</li> <li>• Safety expertise and knowledge transfer</li> </ul>	<ul style="list-style-type: none"> <li>• Facilitation of collaboration across industry amongst producers, owners, service providers, trades, and labour</li> <li>• Influence to put right people on teams to develop, continue, and make decisions</li> <li>• Process management and governance to drive collaboration, review process, and decision making</li> <li>• Industry accepted standard/practice facilitation and process (including Joint Initiative Projects (JIPs), Drilling and Completions Committee concept)</li> </ul>	<ul style="list-style-type: none"> <li>• Effective and efficient learning management and delivery system</li> <li>• Learning objectives, curriculum development, training, delivery, and tracking</li> <li>• Delivery of programs that are fit for purpose and easy to adopt and use</li> <li>• Enable mobility across sites</li> </ul>	<ul style="list-style-type: none"> <li>• Worker identification and verification</li> <li>• Advice, frameworks, tools, and processes to increase safety management capability</li> <li>• Safety System assessment and registry accreditation through Certificate of Recognition (COR)</li> <li>• Implementation support mechanisms</li> <li>• Safety culture interventions, awareness tools, and techniques</li> <li>• Mentorship for employers and supervisors needing help</li> <li>• Recognition programs</li> </ul>	<ul style="list-style-type: none"> <li>• Ongoing, regular, communication with broad external stakeholder engagement</li> <li>• Marketing, Public Relations activities with visible, integrated industry-wide presence and worker focus</li> <li>• Data-driven safety performance indicators, trends, and reports</li> <li>• Event and conference planning to facilitate global safety networking</li> <li>• Responsive, proactive, and leading communication channels</li> <li>• Leverage peers, partners, employers, and members</li> <li>• Advocating for regulatory change to support standardization</li> </ul>
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**Collaborative, Effective and Efficient Operating Management System**  
 Forum for operating and maintaining: 1) Process, performance, and risk management / 2) Process governance / 3) Project management, change management, and discipline of execution 4) Continuous improvement enabled through assurance and consequences. Facilitating a collaborative forum amongst producers, contractors, service providers, and workers.

## Appendix B: Operational Governance Structure



## Appendix C: Board of Directors

- 7 APPOINTED DIRECTORS (1 from each of the Member Associations)
- 6 ELECTED DIRECTORS (2 from the Services sector, 1 from conventional operators, 1 from oil sands operators and 2 at large)

<b>Greg Stringham</b>	Board Chairman, Energy Safety Canada President, GS3 Strategies
<b>Chris Bloomer</b>	President and Chief Executive Officer Canadian Energy Pipeline Association (CEPA)
<b>Mike Doyle</b>	President Canadian Association of Geophysical Contractors (CAGC)
<b>Tristan Goodman</b>	President Explorers and Producers Association of Canada (EPAC)
<b>Steve Reynish</b>	Executive Vice President, Suncor Energy Representative for the Oil Sands CEO Council
<b>Tim McMillan</b>	President and Chief Executive Officer Canadian Association of Petroleum Producers (CAPP)
<b>Gary Mar</b>	President and Chief Executive Officer Petroleum Services Association of Canada (PSAC)
<b>Mark Scholz</b>	President and Chief Executive Officer Canadian Association of Oilwell Drilling Contractors (CAODC)
<b>Scott Stauth</b>	Chief Operating Officer, Oil Sands Canadian Natural Resources
<b>Dave Reed</b>	Vice President Weatherford Canada Partnership
<b>Mary Cianchetti</b>	President, Standards CSA Group
<b>John Rhind</b>	President Rhind Management Limited

## Appendix D: Safety Standards Council Members

**Forrest Burkholder**

Vice President, North America  
SAExploration

**Ross Pickering**

Senior Vice President, Operations  
Precision Drilling

**Byron Gale**

Vice President, EHS  
Encana

**Robert Raimondo**

Vice President, Global HSE  
Ensign Energy

**Celine Gerson**

President, Canada  
Schlumberger

**Dave Reed**

Vice President, Canada  
Weatherford

**Bryan Gould**

President & Chief Executive Officer  
Aspenleaf Energy Limited

**Rick Sawyer**

Vice President, EH&S & Technical Services  
Inter Pipeline

**David Humphreys**

Vice President, Operations  
Birchcliff Energy Ltd.

**Steve Reynish**

Executive Vice President  
Suncor Energy

**Rob Johnston**

President, Oil & Gas  
Clean Harbours

**Scott Stauth**

Chief Operating Officer  
CNRL

**Michael Koby**

Vice President, Safety & Reliability  
Enbridge

**John Whelan**

Senior Vice President  
Imperial Oil

**Wes Morningstar**

Chief Executive Officer  
Canlin Energy Corporation

**Drew Zieglgansberger**

Executive Vice President  
Cenovus

# Energy Safety Canada BC – 2018 Audited Financials

## ENERGY SAFETY CANADA

### British Columbia WCB Funding - Safety Program

*(Schedule 2)*

Year Ended December 31, 2018

	Actual	Budget <i>(Unaudited)</i>
<b>Funding received</b>		
WCB Funding	\$ 423,661	\$ 423,661
Other revenue	375	1,050
	424,036	424,711
<b>Expenses</b>		
Salaries - direct	270,883	254,648
Rent	115,545	113,000
Salaries - head office support	55,701	53,896
Benefits - direct	54,267	67,512
Technology	26,194	28,900
Building and services	16,298	17,500
Travel	13,892	12,500
Office Supplies	10,646	5,550
Benefits - head office support	9,657	8,508
Communications	9,224	12,100
Property taxes and general insurance	2,800	2,000
Conferences and conventions	1,754	4,200
Miscellaneous	980	86
Consultants and contractors	900	5,000
Board expenses	373	800
Training	330	2,000
Advertising and sponsorships	-	2,000
Accounting and legal fees	-	2,000
	589,444	592,200
Deficiency of funding received over expenses	(165,408)	(167,489)
Unused funding from prior year	271,262	271,262
Minus other revenue recognized	(375)	(1,050)
	270,887	270,212
<b>Unused funding as at year end</b>	\$ 105,479	\$ 102,723



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